



## Reighlene Chino

Reighlene is the Director of Customer Success at SambaSafety. She lives in Rio Rancho NM, with her husband and three children.

She has worked in Software as a Service for the last five years, starting in the customer care department working her way to Director. Working alongside the software operations teams she helped build out support tiers and workflows and has partnered with the product teams to develop training documentation for internal teams and customers.

As the director, she oversees their largest and most strategic customers' adoption, growth and retention. Most importantly she oversees the relationships of their accounts. Being exposed to the day to day operations for many different companies has allowed her to focus on her gift of remaining calm through chaos. She has learned a great deal of what it takes to be successful in even the bleakest moments; challenging herself and others around her to be resilient and continue to seek forward momentum.

Reighlene feels blessed with so many opportunities to grow and develop her skills with the help of so many that she has been actively working to return that opportunity back into her community.

She plans on using the passion she has to become a stronger advocate for change, particularly when it comes to the health of the planet and the people who inhabit it.